

**AGENDA
REGULAR MEETING
LOCAL TRANSPORTATION AUTHORITY**

DATE: Thursday, May 18, 2023
4:00 P.M.

LOCATION: County Board of Supervisors Chambers
481 Fourth Street
Hollister, CA 95023
(*The meeting is open to the public*)

DIRECTORS: Bea Gonzales, Chair (County of San Benito)
Scott Freels, Vice-Chair (City of San Juan Bautista)
Mia Casey (City of Hollister)
Dolores Morales (City of Hollister)
Mindy Sotelo (County of San Benito)

ALTERNATES: San Benito County: Kollin Kosmicki
City of San Juan Bautista: Jackie Morris-Lopez
City of Hollister: Rick Perez

NOTICE OF PROCEDURES FOR LOCAL TRANSPORTATION AUTHORITY MEETINGS

The meeting will be available through Zoom, for those who wish to join or require accommodations.

Members of the public may participate remotely via Zoom at the following link:
<https://zoom.us/join> with the following:

Webinar ID: 840-7243-4317 and Webinar Passcode: 657823

*Those participating by phone who would like to make a comment can use the “raise hand” feature by dialing “*9” (star-nine) . In order to receive full Zoom experience, please make sure your application is up to date.*

Remote Zoom participation for members of the public is provided for convenience only. In the event that the Zoom connection malfunctions for any reason, the COG Board of Directors reserves the right to conduct the meeting without remote access.

*Persons who wish to address the Board of Directors must complete a Speaker Card and give it to the Clerk prior to addressing the Board. Those who wish to address the Board on an agenda item will be heard when the Chairperson calls for comments from the audience. Following recognition, persons desiring to speak are requested to advance to the podium and state their name and address. After hearing audience comments, the Public Comment portion of the agenda item will be closed. **The opportunity to address the Board of Directors on items of interest not appearing on the agenda will be provided during Section 3. Public Comment.***

1. CALL TO ORDER

2. Verification of Certificate of Posting

3. **Public Comment:** *(Opportunity to address the Board on items of interest not appearing on the agenda. No action may be taken unless provided by Govt. Code Sec. 54954.2. Speakers are limited to 3 minutes.)*

CONSENT AGENDA:

(These matters shall be considered as a whole and without discussion unless a particular item is removed from the Consent Agenda. Members of the public who wish to speak on a Consent Agenda item must submit a Speaker Card to the Clerk and wait for recognition from the Chairperson. Approval of a consent item means approval as recommended on the Staff Report.)

4. APPROVE Local Transportation Authority Draft Action Regular Meeting Minutes Dated February 16, 2023 – Gomez
5. ADOPT Resolution 2023-03 Authorizing the Execution of the Low Carbon Transit Operations Program Project “Expansion of Intercounty Services” – Valentine
6. APPROVE Sale of Surplus Vehicle, Last Five VIN No. 56588, to Mr. David Garcia – Valentine

ACTION ITEMS:

7. AUTHORIZE County Express Shuttle Service to the City of Hollister’s 2023 Fireworks Display Community Event – Valentine

INFORMATION ITEMS:

8. RECEIVE Presentation on the 2022 Short Range Transit Plan – Valentine

Adjourn to LTA Meeting on June 15, 2023. Agenda deadline is June 6, 2023, at 12:00 p.m.

In compliance with the Americans with Disabilities Act (ADA), if requested, the Agenda can be made available in appropriate alternative formats to persons with a disability. If an individual wishes to request an alternative agenda format, please contact the Clerk of the Council four (4) days prior to the meeting at (831) 637-7665. The Local Transportation Authority Board of Directors meeting facility is accessible to persons with disabilities. If you need special assistance to participate in this meeting, please contact the Clerk of the Board's office at (831) 637-7665 at least 48 hours before the meeting to enable the Council of Governments to make reasonable arrangements to ensure accessibility.

Written Comments & Email Public Comment

Members of the public may submit comments via email by 5:00 PM. on the Wednesday prior to the Board meeting to the Secretary at monica@sanbenitocog.org, regardless of whether the matter is on the agenda. Every effort will be made to provide Board Members with your comments before the agenda item is heard.

Public Comment Guidelines

1. If participating on Zoom: once you are selected, you will hear that you have been unmuted. At this time, state your first name, last name, and county you reside in for the record.
2. The Council of Governments Board welcomes your comments.
3. Each individual speaker will be limited to a presentation total of three (3) minutes.
4. Please keep your comments brief, to the point, and do not repeat prior testimony, so that as many people as possible can be heard. Your cooperation is appreciated.

If you have questions, contact the Council of Governments, and leave a message at (831) 637-7665 x. 201, or email monica@sanbenitocog.org.

CERTIFICATE OF POSTING

Pursuant to Government Code Section #54954.2(a) the Meeting Agenda for the Local Transportation Authority on **May 18, 2023**, at **4:00 P.M.** was posted at the following locations freely accessible to the public:


The front entrance of the Old San Benito County Courthouse, Monterey Street, Hollister, CA 95023, and the Council of Governments Office, 330 Tres Pinos Rd., Ste. C7, Hollister, CA 95023 at the following date and time:

On the 11th day of May 2023, on or before 5:00 P.M.

The meeting agenda was also posted on the Council of San Benito County Governments website, www.sanbenitocog.org, under Meetings, LTA Board, Meeting Schedule

I, Monica Gomez, swear under penalty of perjury that the foregoing is true and correct.

BY:


Monica Gomez, Secretary II
Council of San Benito County Governments

San Benito County
LOCAL TRANSPORTATION AUTHORITY
REGULAR MEETING
Board of Supervisors Chambers
481 Fourth Street, Hollister, CA 95023 & Zoom Platform
February 16, 2023 4:00 P.M.

ACTION MINUTES

MEMBERS PRESENT:

Chair Bea Gonzales, Vice-Chair Scott Freels, Director Mia Casey, Director Mindy Sotelo, Director Dolores Morales(via-Zoom)

STAFF PRESENT:

Executive Director; Binu Abraham, Administrative Services Specialist; Norma Rivera, Transportation Planner; Regina Valentine, Transportation Planning Manager; Veronica Lezama, Secretary; Office Assistant; Griselda Arevalo, Deputy County Counsel; Shirley Murphy

1. CALL TO ORDER:

Chair Gonzales called the meeting to order at 5:47 p.m.

2. CERTIFICATE OF POSTING

Motion made to acknowledge Certificate of Posting:

Motion: Director Mindy Sotelo Second: Director Mia Casey

Motion carried: 5/0

Yes: Sotelo, Gonzales, Casey, Freels, Morales

No: None

Recused: None

Abstention: None

Absent: None

3. NOTICE OF TEMPORARY PROCEDURES FOR LOCAL TRANSPORTATION AUTHORITY MEETINGS

Pursuant to California Governor Gavin Newsom’s Executive Order N-29-20 issued on March 17, 2020, relating to the convening of public meetings in response to the COVID-19 pandemic. Additionally, members of the LTA Board can attend the meeting via teleconference and to participate in the meeting to the same extent as if they were present.

Chair Gonzales reminded members of the public that an overview of temporary procedures (Zoom etiquette) for LTA meetings was attached to the agenda.

4. **PUBLIC COMMENT:** None

REGULAR AGENDA:

ACTION ITEMS:

5. **Hold** Nomination and Election of LTA Chair and Vice Chairperson for the 2023 Meeting Calendar.

Motion made to Elect Bea Gonzales as LTA Chairperson for 2023:

Motion: Director Mindy Sotelo Second: Director Mia Casey

Motion carried: 5/0

Yes: Sotelo, Casey, Freels, Gonzales, Morales

No: None

Recused: None

Abstention: None

Absent: None

Motion made to Elect Scott Freels as LTA Vice Chairperson for 2023:

Motion: Director Mindy Sotelo Second: Director Mia Casey

Motion carried: 5/0

Yes: Sotelo, Casey, Freels, Gonzales, Morales

No: None

Recused: None

Abstention: None

Absent: None

There was no public comment.

CONSENT AGENDA:

(These matters shall be considered as a whole and without discussion unless a particular item is removed from the Consent Agenda. Members of the public who wish to speak on a Consent Agenda item must submit a Speaker Card to the Clerk and wait for recognition from the Chairperson. Approval of a consent item means approval as recommended on the Staff Report.)

6. **ADOPT** Resolution 23-02 Authorizing Teleconferencing Options for the Local Transportation Authority Meetings for the Period of February 16, 2023, through February 28, 2023 – Rivera

7. **SURPLUS VEHICLE** – Valentine

- A. DECLARE One Vehicle Surplus Property to be Auctioned or Salvaged to Donate to Eligible Local Nonprofits and Other Eligible Local Government Agencies;
- B. DIRECT Staff to Prepare a Solicitation for Eligible Local Nonprofits and Other Eligible Local Government Agencies to Indicate Interest in and Eligibility for Donation of Surplus Vehicle;
- C. AUTHORIZE Executive Director to Execute all Necessary Documents to Auction or Salvage Surplus Vehicle for Sale or for Donation to Eligible Local Nonprofits or Other Eligible Local Government Agencies.

There was no public comment on the Consent Agenda.

Motion made to approve the Consent Agenda Items 6 and 7A., B., C.:

Motion: Director Mindy Sotelo Second: Director Mia Casey

Motion carried: 5/0

Yes: Sotelo, Casey, Freels, Gonzales, Morales

No: None

Recused: None

Abstention: None

Absent: None

ADJOURNMENT:

There being no further business to discuss, Director Sotelo motioned to adjourn at 5:49 p.m.

Motion seconded by Director Casey.

Motion carried: 5/0

Yes: Sotelo, Casey, Freels, Gonzales, Morales

No: None

Recused: None

Abstention: None

Absent: None

ADJOURN TO LTA MEETING MARCH 16, 2023 AT 4:00 P.M.

STAFF REPORT

Consent

Prepared By: Regina Valentine,
Transportation Planner

Subject: Low Carbon Transit Operations
Program

Agenda Item No. 5

Approved By: Binu Abraham, Executive Director

Meeting Date: May 18, 2023

Recommendation:

ADOPT Resolution 2023-03 Authorizing the Execution of the Low Carbon Transit Operations Program Project "Expansion of Intercounty Services."

Summary:

The Low Carbon Transit Operations Program (LCTOP) provides State funding for transit services that reduce greenhouse gas emissions. For Fiscal Year 2023/24, LTA is proposing to use the funds for additional trips for the County Express Intercounty service between Hollister/San Juan Bautista and Gilroy.

Background/ Discussion:

The LCTOP is one of several programs that are part of the Transit, Affordable Housing, and Sustainable Communities Program established by the California Legislature in 2014 by Senate Bill 862. The LCTOP was created to provide operating and capital assistance for transit agencies to reduce greenhouse gas emissions and improve mobility, with a priority on serving disadvantaged communities. Eligible projects in LCTOP support new or expanded bus or rail services, expand intermodal transit facilities, and may include equipment acquisition, fueling, maintenance and other costs to operate those services or facilities, with each project required to reduce greenhouse gas emissions.

The State requires local agencies to adopt an annual resolution to establish eligibility and receive funds for LCTOP projects. Staff submitted one project for allocation:

Expansion of Intercounty Services: During FY 2023-2024 LTA will operate a 7:10 am roundtrip and a 1:15pm roundtrip from Hollister through San Juan Bautista to the Gavilan College campus and Caltrain Station in Gilroy all 254 operational weekdays. Additionally, a 7:55 am roundtrip will run the 154 regular instructional days of Gavilan College.

Staff is requesting that the LTA Board ratify the submittal of the allocation request with the adoption of Resolution 2023-03.

Financial Impact:

\$163,282 in State LCTOP funding is identified in the FY 2023-24 LTA Budget.

Attachment:

1. Resolution 2023-03

**RESOLUTION OF THE SAN BENITO COUNTY LOCAL
TRANSPORTATION AUTHORITY AUTHORIZING THE
SUBMITTAL OF THE LOW CARBON TRANSIT
OPERATIONS PROGRAM (LCTOP) PROJECT
NOMINATION AND ALLOCATION REQUEST FOR USE IN
FISCAL YEAR 2023-2024: EXPANSION OF INTERCOUNTY
SERVICES (\$163,282) AND AUTHORIZING THE
EXECUTIVE DIRECTOR TO ACCEPT SUCH ALLOCATIONS
AND TO EXECUTE RELATED AGREEMENTS AND OTHER
DOCUMENTS REQUIRED BY THE DEPARTMENT OF
TRANSPORTATION**

Resolution No. 23-03

WHEREAS, the San Benito County Local Transportation Authority (LTA) is an eligible project sponsor and may receive state funding from the Low Carbon Transit Operations Program (LCTOP) now or sometime in the future for transit projects; and

WHEREAS, the statutes related to state-funded transit projects require a local or regional implementing agency to abide by various regulations; and

WHEREAS, Senate Bill 862 (2014) named the Department of Transportation (Department) as the administrative agency for the LCTOP; and

WHEREAS, the Department has developed guidelines for the purpose of administering and distributing LCTOP funds to eligible project sponsors (local agencies); and

WHEREAS, the LTA wishes to delegate authorization to execute documents and any amendments thereto to Binu Abraham, Executive Director; and

WHEREAS, the LTA wishes to implement the LCTOP project listed above.

NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the Local Transportation Authority that it hereby agrees to comply with all conditions and requirements set forth in the applicable statutes, regulations and guidelines for all LCTOP funded transit projects.

BE IT FURTHER RESOLVED by the Board of Directors of the Local Transportation Authority that it hereby authorizes the submittal of the following project nomination and allocation requests to the Department in Fiscal Year 2022-2023 for LCTOP funds to be used in Fiscal Year 2023-2024:

Project Name: Expansion of Intercounty Services

- Amount of LCTOP funds requested: \$163,282

- Short Description of project: During FY 2023-2024 San Benito LTA will operate a 7:10am roundtrip and a 1:15pm roundtrip from Hollister through San Juan Bautista to the Gavilan College campus and Caltrain Station in Gilroy all 254 operational weekdays. Additionally, a 7:55am roundtrip will run the 154 regular instructional days of Gavilan College.
- Benefit to Priority Populations: Project provides improved transit or passenger rail service for stations or stops within a disadvantaged or low-income community (e.g., new transit lines, more frequent service, greater capacity on existing lines that are nearing capacity, improved reliability, improved accessibility, bus rapid transit service).

BE IT FURTHER RESOLVED by the Board of Directors of the Local Transportation Authority that it hereby authorizes the Executive Director to accept LCTOP funds allocated for use in Fiscal Year 2023-2024 and to execute agreements and other required documents with the Department related to such allocations, for and on behalf of the Local Transportation Authority.

PASSED AND ADOPTED BY THE SAN BENITO COUNTY LOCAL TRANSPORTATION AUTHORITY on this 18th day of May 2023, by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

Bea Gonzales, Chair

ATTEST:

Binu Abraham, Executive Director

APPROVED AS TO LEGAL FORM:

San Benito County Counsel's Office

By: _____

Date: _____

By: Shirley L. Murphy
Shirley L. Murphy, Deputy County Counsel
Date: May 9, 2023

STAFF REPORT

Consent

Prepared By: Regina Valentine,
Transportation Planner

Subject: Disposition of Surplus Vehicle

Agenda Item No. 6

Approved By: Binu Abraham, Executive Director

Meeting Date: May 18, 2023

Recommendation:

APPROVE Sale of Surplus Vehicle, Last Five VIN No. 56588, to Mr. David Garcia.

Summary:

At the February 2023 meeting, the Local Transportation Authority (LTA) Board of Directors authorized staff to accept applications from local non-profits and bids from private parties interested in the available surplus vehicle. LTA did not receive applications for donation but did receive one bid for the vehicle from a private party.

Background/ Discussion:

LTA designated the reference vehicle as surplus equipment. The Board authorized staff to offer the vehicle for donation to local nonprofits or for sale to private parties. LTA conducted a publicly noticed request for applications and bids in March 2023 with submittals due April 28, 2023.

LTA did not receive applications for donation but did receive one responsive bid to purchase the vehicle. Mr. David Garcia, a private party, bid on the surplus vehicle, last five VIN No. 56588, for a total of approximately \$500 (Attachment 1).

LTA will be released of liability for the vehicle upon approval by the LTA Board of Directors and once the title report have been processed.

Financial Impact:

The bid for the surplus vehicle was \$500.

Attachment:

1. Mr. David Garcia Bid

OFFICIAL BID FORM

PASSENGER BUS

COUNTY EXPRESS

The San Benito County Local Transportation Authority (LTA) is accepting sealed bids for surplus fleet.

Please complete the following Official Bid Form by **4:00 pm** on **April 28, 2023**. Each bid must be submitted individually on an official bid form and placed in a sealed envelope marked "SEALED BID". Return applications to the San Benito County Local Transportation Authority, 330 Tres Pinos Road, Suite C-7, Hollister, CA 95023.

Bus Number	VIN (last 5 digits)	Vehicle Year/Make	Passenger Capacity	Approx. Mileage
55	56588	2007 Bluebird Xcel	23A/2WC	62,386

Bus Number 55 VIN (last 5 digits) 56588 Vehicle Year/Make 2007 Bluebird Xcel
 price written words \$: 500%

The equipment is being sold as-is without express warranties and with no implied warranties of merchantability. All prices are to remain firm.

Signature of Bidder [Signature]

Please fill out the following information:

Name of Bidder: DAVID GARCIA

Individual/Company name: N/A

Address: _____

City: _____

Zip code: 95023

Telephone number: [REDACTED]

Cell Number: SAME

Fax number: _____

Email Address: [REDACTED]@Yahoo.com

By Signing this I certify that I am not an officer, agent or employee of the County of San Benito assigned to the purchasing function, or responsible for surplus declarations, or having privileged information regarding the item or equipment or the value thereof that is not available to all prospective bidders, or assigned to the organization having custody of the surplus property directly or indirectly.

Signature: [Signature]

STAFF REPORT

Regular

Prepared By: Regina Valentine,
Transportation Planner

Subject: County Express Service to City of
Hollister Fireworks Display Event

Agenda Item No. 7

Approved By: Binu Abraham, Executive Director

Meeting Date: May 18, 2023

Recommendation:

AUTHORIZE County Express Shuttle Service to the City of Hollister's 2023 Fireworks Display Community Event.

Summary:

The City of Hollister will be hosting a fireworks display community event at Brigantino Park Saturday, July 1, 2023 and LTA staff is seeking Board authorization to offer a free shuttle service for attendees.

Background/ Discussion:

The City of Hollister will be hosting a fireworks display community event at Brigantino Park Saturday, July 1, 2023 and LTA staff is seeking Board authorization to offer a free shuttle service for attendees. Staff will work with City staff to select an appropriate schedule and stop locations. LTA has historically offered similar service for community events such as the San Benito County Fair.

The additional shuttle service would allow LTA to market its services to residents who are not familiar with County Express to try transit. Often, a person does not ride transit because they do not understand how the system works or are reluctant to try something new. The shuttle service would provide them an opportunity to familiarize themselves with the vehicle, driver, and service levels. The driver of the vehicle would have service brochures on hand to provide attendees.

LTA staff does not recommend charging a fare for the service. By not charging a fare or having a third party pay for the service, the agency is exempt from Charter Bus regulations (49 CFR Section 604).

In addition to the marketing potential, the shuttle service would have a positive impact on the event. The shuttle service has the potential to bring more attendees, alleviate the parking situation at the event, and improve public safety as there are no current pedestrian pathways connecting to Brigantino Park.

Financial Impact:

Projected cost \$750 to be paid with regular operating funds.

STAFF REPORT

Information

Prepared By: Regina Valentine,
Transportation Planner

Subject: 2022 Short Range Transit Plan

Agenda Item No. 8

Approved By: Binu Abraham, Executive Director

Meeting Date: May 18, 2023

Recommendation:

RECEIVE Presentation on the 2022 Short Range Transit Plan.

Summary:

Staff will provide a presentation to the Board on the 2022 Short Range Transit Plan.

Background/ Discussion:

At the August 18, 2022 meeting, the Board adopted the 2022 Short Range Transit Plan. The purpose of the Short-Range Transit Plan was to comprehensively evaluate LTA's public transportation services and to make recommendations regarding: program goals and objectives, service enhancement or reduction possibilities, capital improvement planning, management structure and partnership opportunities, marketing and related policy issues.

The study addresses internal and external factors influencing the use of public transit, including fares, schedules, route design, amenities, etc. The plan includes a short-range element (within 5-year window) and a longer 10-year element.

Financial Impact:

There are no financial impacts.

Attachment:

1. 2022 Short Range Transit Plan Presentation

2022 Short Range Transit Plan

Presented
May 18, 2023



Today's Program



Review Short Range
Transit Plan



Q+A



Daniel Levy, Consultant



Chapter 1 – Introduction

Who is LTA?

What is a Short Range Transit
Plan?

Why do a Short Range Transit
Plan update?

Chapter 2 – The Community



- San Benito County
- City of Hollister
- City of San Juan Bautista

Commute Shed of
Major Urban Areas

Upcoming Transit
Need:
• Aged 60+ increase
220% from 2010 to
2060

Chapter 3 – Evaluation of Existing Services




Specialized Transportation

- Out of County Medical
- Medical Shopping Assistance
- Senior Lunch Transportation

County Express

- Tripper
- Fixed Route
- Paratransit
- On-Demand
- Dial-a-Ride
- Intercounty Caltrain/
Gavilan/Greyhound

Specialized Transportation: March 2020

Continued	Suspended	Added
<ul style="list-style-type: none"> • Out of County Medical Transportation • Medical Shopping Assistance Program 	<ul style="list-style-type: none"> • Senior Lunch Transportation 	<ul style="list-style-type: none"> • Great Plates meal delivery, partnership with County of San Benito 

County Express

August 2019 (Pre-COVID)

- Fixed Route
- Paratransit
- Dial-a-Ride
- Intercounty
Gavilan
- Intercounty
Caltrain
- Intercounty
Greyhound

August 2020

- ~~• Fixed Route~~
- ~~• Paratransit~~
- Dial-a-Ride
- ~~• Intercounty
Gavilan~~
- Intercounty
Caltrain
- Intercounty
Greyhound

August 2021

- Tripper
- Paratransit
- On-Demand
- Dial-a-Ride
- Intercounty
Gavilan
- Intercounty
Caltrain
- Intercounty
Greyhound

August 2022 (and Today)

- Tripper
- Paratransit
- ~~• On-Demand~~
- Dial-a-Ride
- Intercounty
Gavilan
- Intercounty
Caltrain
- Intercounty
Greyhound

Chapter 3 - Evaluation of Existing Services

System Performance

Data: FY 2018-19 for Pre-COVID, FY 2021-22 for Today

Specialized Transportation

- Pre-COVID: 50 Rides per Day
- Today: 18 Rides per Day

Fixed Route/Intercounty

- Pre-COVID: 210 Rides per Day (24% Growth from 2016 to 2020)
- Today: 67 Rides per Day
- Summer Ridership Trend

Demand Response

- Pre-COVID: 117 Rides Per Day
- Today: 80 Rides Per Day




Chapter 4 – Review of Peers



 Fixed Route/ Intercounty Higher Farebox Recovery	 Demand Response Lower Farebox Recovery	 Cost Per Passenger Well Below Peers	 Behind Peers in Technology
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Chapter 5 – First Round of Outreach

October 2021



Limited Face-to-Face Due to COVID

Paper Survey
Pop-Up Tabling
Online Survey
Taken Transit App
58 Responses

2021 and 2022
Unmet Transit
Needs

Key Takeaways

Full Fixed Route
On-Demand Adjustments
Later and Weekend Hours

Passengers

Students
Seniors
Persons with Disabilities
No Car Access

Chapter 6 – Mission and Vision



Transit's
Competing
Objectives



	Increasing Service Area	Increasing Ridership
Passengers	Often Children, Teens, Seniors	Has Access to a Car
User Benefits	Community Involvement	Save Time, Less Stress, Lower Cost
Community Benefits	Self-Reliance	Reduce Congestion and GHG Emissions
Measures of Success	Distance to Bus Stops, Cost of Delivery	Mode Shift, Trip Time, Passengers per Hour
Service Characteristics	Low Frequency, Doesn't Compete with Driving	Frequent, Competitive with Driving

Vision and
Mission
Statement



Vision

San Benito County residents have essential transportation services for access and mobility.

Mission

How LTA achieves the Vision

Performance
Indictators

Outputs

- Share of Population Served
- Fleet/Hours/Miles per Capita

Performance

- Daily/Annual Rides per Capita
- Rides per Hour per Mode
- Fare Revenue
- Collisions/Injuries per Mile

Customer Satisfaction

- Survey Ratings

Transit
Challenges
State and
Nationwide

Ridership Decline

On-Board Safety

Driver Shortages

Needs of the Transit-Dependent

Traffic Delays

Vehicle Supply Chain Issues

Zero Emission Fleet Transition

Chapter 8 – Second Round of Outreach

March 2022



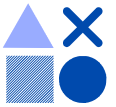
Limited Face-to-Face Due to COVID

Virtual Stakeholder Meeting
Virtual Public Meeting
Presentation to SSTAC
Paper Survey
Online Survey
Token Transit App

Key Takeaways

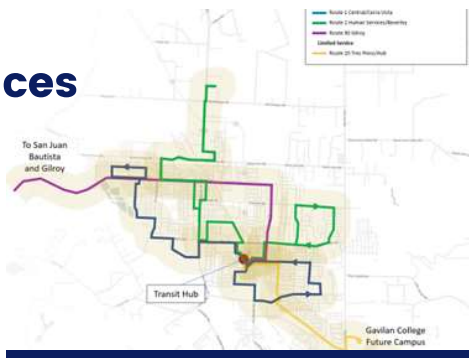
Combine Dial-a-Ride/ On-Demand
Expand Tripper/ Fixed Route
More Intercounty Stops in Hollister
Intercounty Routing Along Hwy 25 with Connecting
Shuttle from San Juan Bautista
Lower Fares

Chapter 9 – Recommended Solutions



Local Services

Combine Dial-a-Ride/ On-Demand
Expand Tripper/ Fixed Route
Central Transit Hub
Service to New Hollister
Gavilan College Campus



Intercounty Services

More Stops in Hollister
Central Transit Hub
Routing Along Hwy 25 with
Connecting Shuttle from
San Juan Bautista



Further Recommendations

- Transit Mapping and Route Identification Best Practices
- Clearer Bus Stop Signage
- Improved Access such as Sidewalks and Bus Stop Shelters



Chapter 10 – Specialized Transportation



Recommendations

- LTA Vehicle Branding
- Policy and Procedure Updates
- Dispatching Software

Services to Add

- Volunteer Drivers
- Taxi Scrip
- Driver Reimbursement



Chapter 11 – ADA Paratransit



Update for Latest FTA Regulations

- No Show
- Personal Care Attendant
- Eligibility Evaluation
- Service Animals
- Wheelchair Definition
- Reasonable Modification

Chapter 12 – Third Party Agreements

Specialized Transportation (Jovenes de Antaño)

On-time Performance Standard
Elimination of ADA Definitions
Improved Complaint Reporting
Record Keeping Inspection
Updated Training Manual

County Express (MV Transportation)

Liquidated Damages for ADA Regulations
Improved Complaint Reporting
Dispatch ADA Call Statistics



Chapter 13 – Capital Plan



\$3.3 million for Infrastructure, \$6.2 million for fleet Over 5-Years

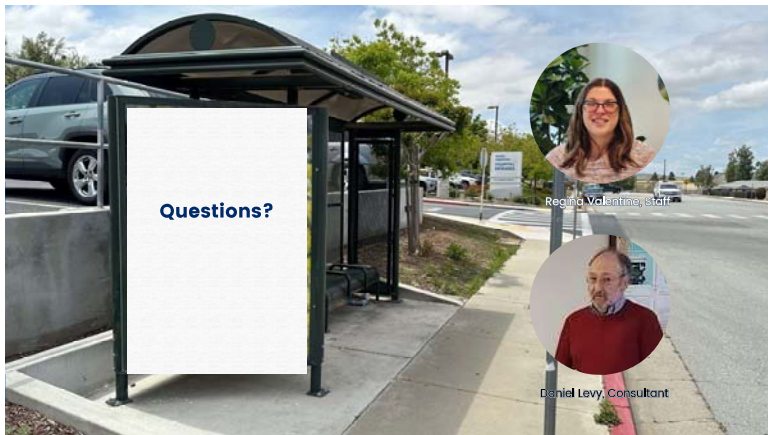
Buses and
Transition to
Zero
Emission

Bus Yard and
Maintenance
Shop
Upgrades

Central Transit
Hub

Bus Stop
Improvements

New
Technologies



Chapter 14 – Fares and Financial Plan



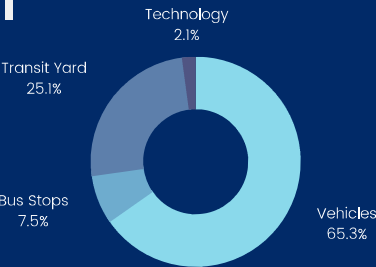
Fares



Role	Peer Comparison	Time to Re-Evaluate?	Recommended
Generate Revenue Influence Demand	Significantly Lower	Reviewed: • Keep Current • Raise • Reduce/ Eliminate	Free Fares First Two Years Transit Systems See 30% Ridership Increase

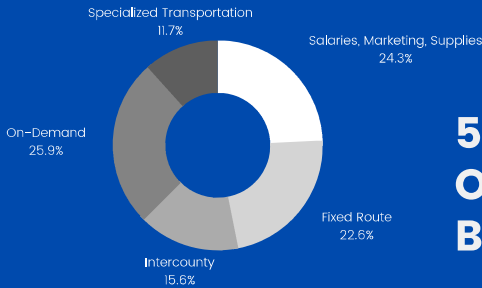
5-Year Capital Budget

5-Year Total: \$9,545,000



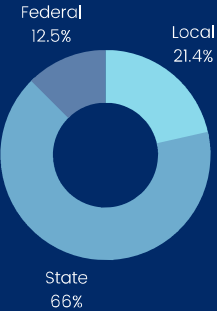
5-Year Operating Budget

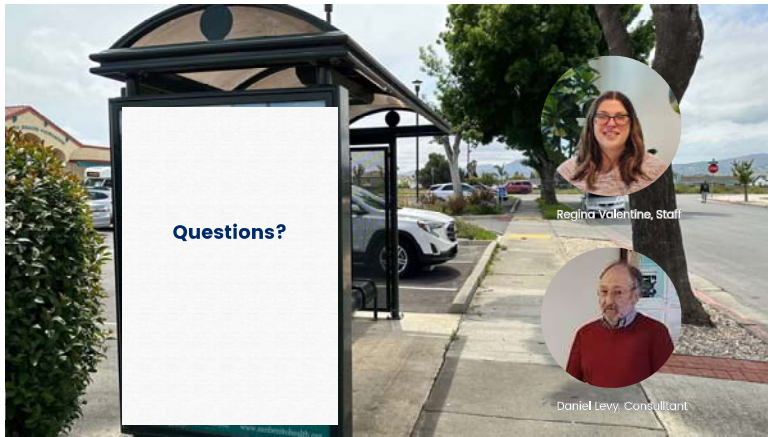
5-Year Total: \$15,458,119



5-Year Revenues

5-Year Total: \$23,405,405





Chapter 15 – Organization

Recommendations

- Transit Development and Marketing
- Transportation Contract Operations Manager



Chapter 16 – Marketing and Communications

- Increase Awareness
- Increase Ridership

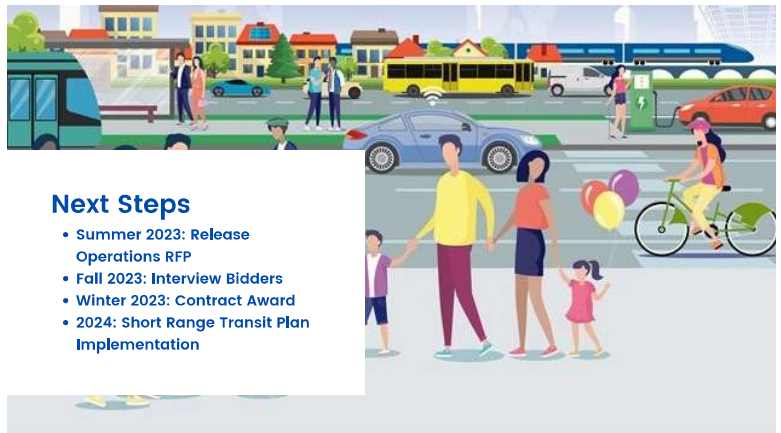


- Print
- Digital
- Advertisement
- In-Person
- Earned Media
- Rebranding



Next Steps

- Summer 2023: Release Operations RFP
- Fall 2023: Interview Bidders
- Winter 2023: Contract Award
- 2024: Short Range Transit Plan Implementation





Questions?

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