

## Call to Order

SAN BENITO COUNTY LOCAL TRANSPORTATION AUTHORITY BOARD OF DIRECTORS MEETING

#### San Benito County Local Transportation Authority Meeting

April 21, 2022

- a. Acknowledge Certificate of Posting
- b. Notice of Temporary Procedures for LTA Board Meetings
- c. Public Comment

#### Consent Agenda

- 1. APPROVE LTA Draft Meeting Minutes Dated March 17, 2022 Gomez
- 2. **ADOPT** Resolution 22-07 Authorizing Teleconferencing Options for LTA Meetings for the Period of April 23, 2022, through May 22, 2022 Rivera
- 3. **RECEIVE** LTA FY 2021-22 Third Quarter Budget Report Rivera
- 4. ADOPT Resolution 22-08 Authorizing the Execution of the Low Carbon Transit Operations (LCTOP) Projects "Expansion of Intercounty Services" and "Fixed Route Redesign"- Valentine
- 5. APPROVE Contract Amendment 1 Between LTA and DanTec Associates for an Amount not to Exceed \$108,050 for the Preparation of a Short Range Transit Plan Update Valentine

#### Regular Agenda

Agenda Item: 6

**RECEIVE** Presentation on the Preparation of the 2022 Short Range Transit Plan and **PROVIDE** Feedback on Draft Service Design Recommendations

Presenter: Regina Valentine



## **Short Range Transit Plan Update**

**Progress Report** 



**LTA Board of Directors** 

**April 2022** 





#### Introduction

- SRTP Update was initiated last year and is scheduled to be complete next month
- Primary goal of update is to comprehensively evaluate LTA public transportation services and make recommendations for improvements
- Plan covers 5 year period with longer outlook for next 10 years







#### **Major Tasks**

- Two rounds of public participation with surveys
- Update goals and objectives
- Identify issues
- Evaluate existing services and ridership
- Develop performance indicators
- Review organization and staffing framework
- Develop service and capital plans
- Develop financial plan







#### **County Express Customers**

County Express serves the entire community but ridership is primarily:

- Students, K-12 and Gavilan College
- Persons with disabilities
- Persons with limited incomes









### First Round of Public Participation

- 58 survey responses received
- 2 popup meetings held in Hollister and San Juan Bautista
- What we heard:
  - Satisfaction with existing services low
  - Reliability of services was not good
  - Cleanliness of vehicles was okay
  - More and better service on weekday afternoons and weekends
  - Tripper needs to be better aligned with school times
  - More stops for Intercounty service in Hollister







## **Developed 3 Local Service Concepts**

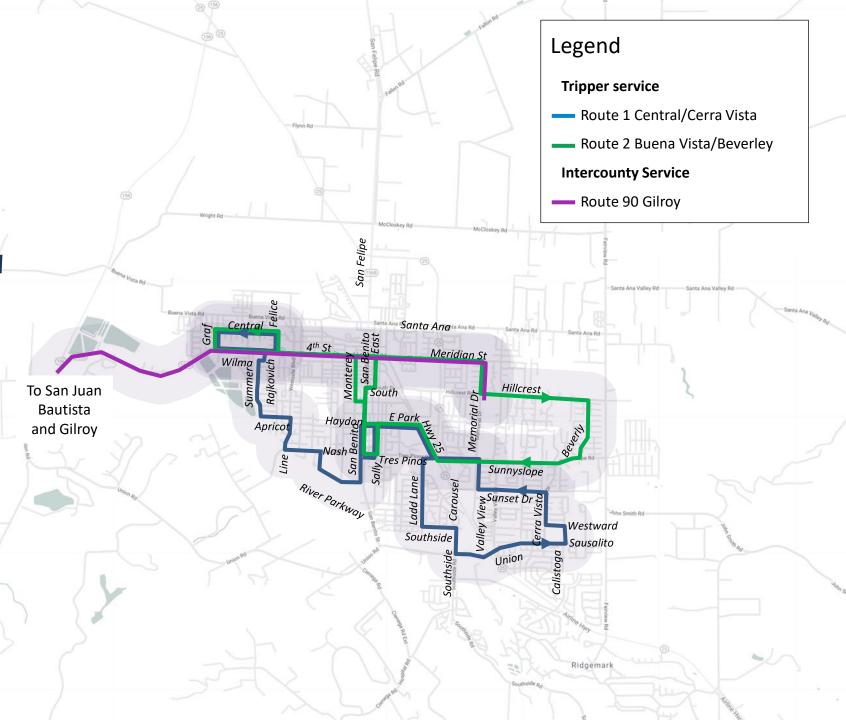
- Fixed route local services operate within Hollister
  - Fixed route was replaced during pandemic with limited service
     Tripper
- Dial a Ride serves rural and San Juan Bautista
- On Demand serves Hollister as replacement for fixed route





## Local Concept 1 Existing Tripper Service

- Routes are designed primarily for travel to and from school
- Limited trips in morning and afternoon near school times
- No central hub
- All service outside these areas and at other times is by County Express On-Demand and Dial-a-Ride



# Local Concept 2 Expand On-Demand Coverage

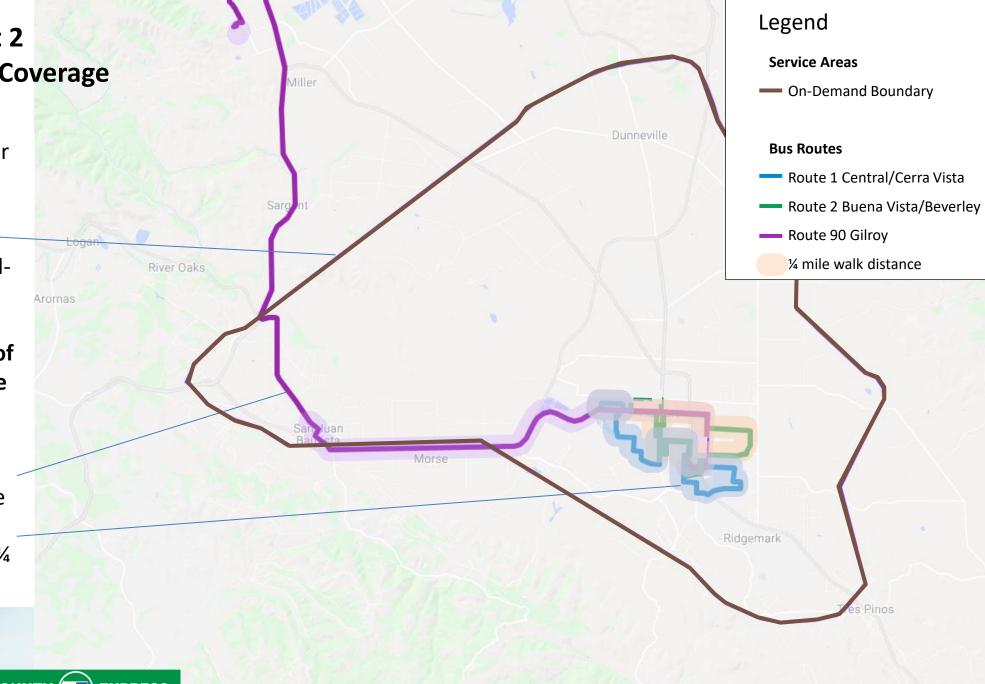
On Demand provides better service than Dial-a-Ride

**Expanded** On-Demand Service Area (replacing Diala-a-Ride)

Change brings same level of demand responsive service to all areas including San Juan Bautista

**Existing Intercounty Service** 

Existing Trippers (showing ¼ mile)

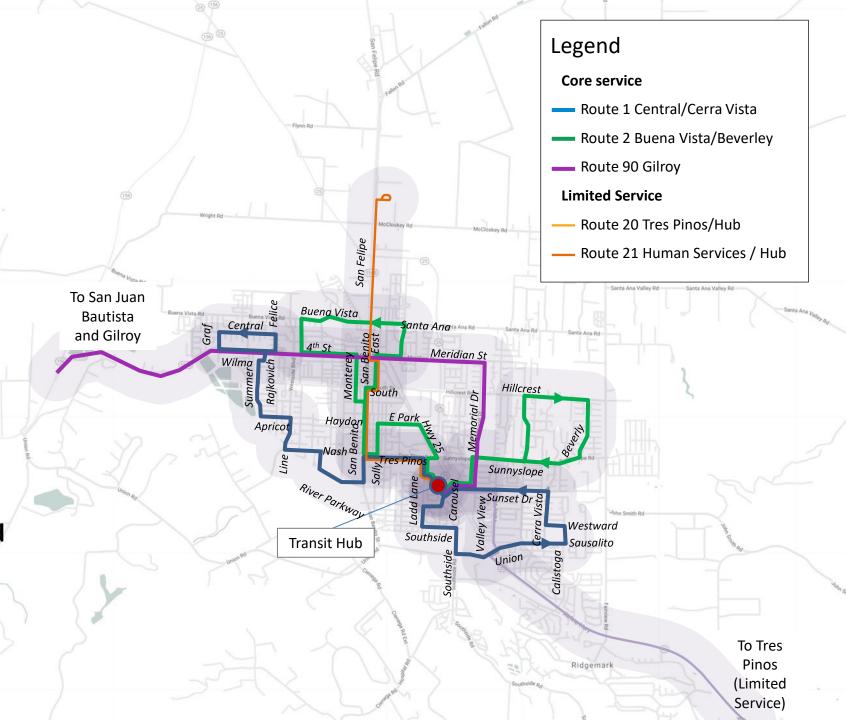






# Local Concept 3 Routes modified and extended to more places

- New transit hub near shopping
- Hourly service in peaks and midday
- Intercounty route also serves local travel
  - Extends south to hub
  - More local stops
  - Connection with San Juan Bautista
- Route #2
  - Extended north to Buena Vista
  - Two-way service in more places
- Limited service to Tres Pinos and Human Services Center





### Long Range Outlook

- Tres Pinos route to add drop-in to new Gavilan
   College campus with more frequent service
- Extend On-Demand to Aromas when demand warrants







#### **Intercounty Service Concepts**

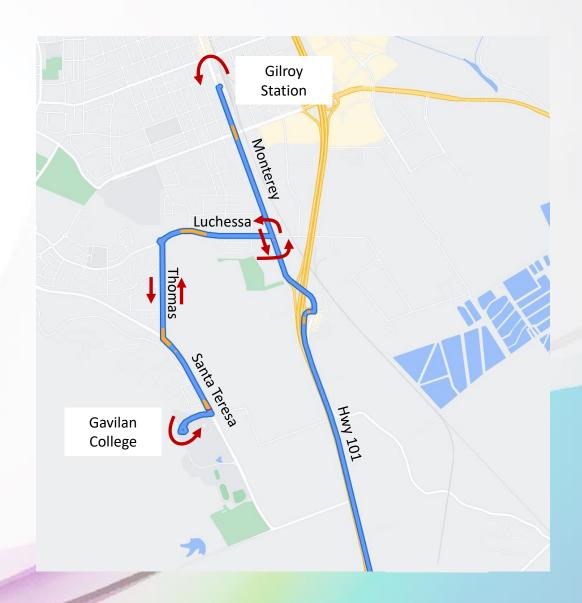
 Intercounty services link Hollister and San Juan Bautista with Gavilan College and Gilroy Station





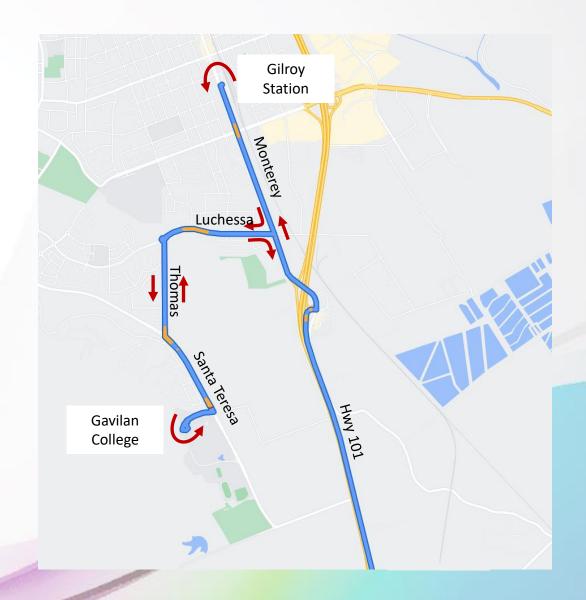
#### Gilroy Concept 1 (Existing): College First

- Slow to station (+9 min); fast from station
- Fast to college; moderate time from college
- In Hollister extend to Target shopping center hub
- Hourly service



# **Gilroy Concept 2: Station First**

- Faster to station (-9 min); slower from station (+9 min). Same round trip.
- Slower to college (+5 min); faster from college (-5 min). Same round trip.
- In Hollister extend to Target shopping center hub
- Hourly service improves connections to San Juan Bautista as well as Gilroy





#### Long Range Outlook

- Shift service from 156/101 to 25/101 after 25 is widened
  - Creates significant time savings for Hollister-Gilroy passengers
- Add new shuttle from San Juan Bautista to Hollister to provide connection to Intercounty





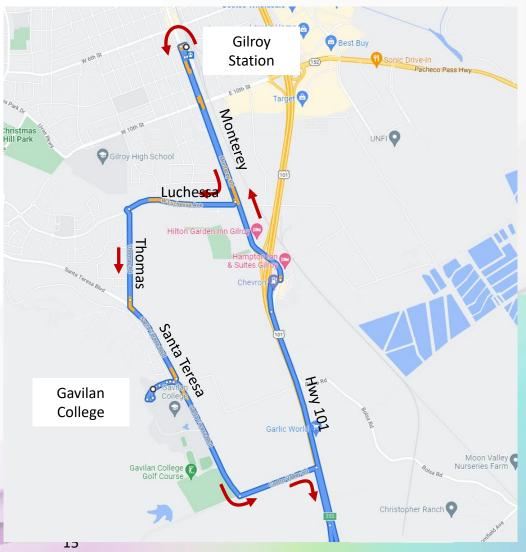


### Long Term Concept

#### **One-Way Circuit**

- Balances benefit
- -5 min to station; +5 min from station
- +5 min to college; -5 min from college

Requires construction of full interchange at 25/101









#### **ADA Paratransit**

- Federally required service for persons with disabilities
- Designed to supplement fixed route services
- Service is for persons with disabilities living up to ¾ of mile from fixed route.







## Service Changes for ADA Paratransit

- Requires changes in service area to align with fixed route
- Requires some policy changes to better comply with federal requirements and improve service:
  - Longer pickup windows
  - New no show policy
  - Allow multiple care attendants to ride free







#### 2<sup>nd</sup> Round of Public Outreach

- Public meeting and on-board survey
- Public asked to comment on proposed concepts
  - Support for extended local service
  - Support for service improvements to Intercounty and long-term redesign
  - Small turnout at meeting, and limited level of response to survey







#### Remaining Tasks

- Finalize capital and financial plan
  - All concepts within financial capability of LTA with Measure G
  - Transition to EV recommended to start in plan period
- Finalize staffing and organization plan
  - 1 Additional staff person recommended
- Finalize marketing and communication plan
- Prepare Draft Report





#### **Next Steps**

- Short Range Transit Plan Update
  - May 2022: Draft plan released for public comment
  - June 2022: Final plan for Board action
- MV Transportation Contract Amendment
  - May 2022: Caltrans review
  - June 2022: Request for Board approval
- Measure G Funding Request for Transit
  - Summer/Fall 2022: Begin discussion

#### Questions?

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# Adjourn

NEXT MEETING: MAY 19, 2022