



**COUNCIL OF SAN BENITO COUNTY GOVERNMENTS
SOCIAL SERVICES TRANSPORTATION
ADVISORY COUNCIL
SPECIAL MEETING AGENDA**

DATE: Friday, February 1, 2019

LOCATION: Council of San Benito County Governments
Conference Room
330 Tres Pinos Road, Suite C-7
Hollister, CA 95023

MEMBERS: Esther Alva, Mary Margaret Bilich, Clay Kempf, Leona Medearis-Peacher,
Jim Parker, Ann Ross and Pauline Valdivia

10:00 A.M. CALL TO ORDER

- A) **ACKNOWLEDGE** Certificate of Posting
- B) **ELECT** SSTAC Chairperson for 2019
- C) **ELECT** SSTAC Vice Chairperson for 2019
- D) Member Announcements
- E) Executive Director's Report

CONSENT AGENDA:

(These matters shall be considered as a whole and without discussion unless a particular item is removed from the consent agenda. A member of the public should seek recognition by the Chair if comment is desired. Approval of a consent item means approval of recommended as specified on the Staff Report.)

- 1) **RECEIVE** Specialized Transportation/Jovenes de Antaño October and November 2018 Monthly Service Reports – Valentine
- 2) **RECEIVE** County Express/MV Transportation October and November 2018 Monthly Service Reports – Valentine

REGULAR AGENDA:

- 3) **RECEIVE** Report on the 2019 Contracts with MV Transportation, Inc. for Operation of San Benito County Express and with Jovenes de Antaño for Operation of Specialized Transportation – Valentine

Adjourn to Regular Meeting of March 22, 2019

In compliance with the Americans with Disabilities Act (ADA), if requested, the Agenda can be made available in appropriate alternative formats to persons with a disability. If an individual wishes to request an alternative agenda format, please contact the Clerk of the Council four (4) days prior to the meeting at (831) 637-7665. The Council of Governments Board of Directors meeting facility is accessible to persons with disabilities. If you need special assistance to participate in this meeting, please contact the Clerk of the Board's office at (831) 637-7665 at least 48 hours before the meeting to enable the Council of Governments to make reasonable arrangements to ensure accessibility.



Jovenes de Antaño

Specialized Transportation Services

Monthly Service Report - October 2018

WEEKDAYS

Service	Passengers	Vehicle Revenue Hours	Vehicle Revenue Miles	Donations/Fares Collected	Service Days
Out-of-County	472	301.00	3,782	\$ 350.25	23
Senior Lunch	541	132.25	816	\$ -	23
Medical/Shopping Assistance	185	133.00	1,365	\$ 236.75	23
Total	1,198	566.25	5,963	\$ 587.00	

WEEKENDS

Service	Passengers	Vehicle Revenue Hours	Vehicle Revenue Miles	Donations/Fares Collected	Service Days
Out-of-County	74	31.75	280	\$ -	4
Total	74	31.75	280	\$ -	

MONTH

Service	Passengers	Vehicle Revenue Hours	Vehicle Revenue Miles	Donations/Fares Collected	Service Days
Out-of-County	546	332.75	4,062	\$ 350.25	27
Senior Lunch	541	132.25	816	\$ -	23
Medical/Shopping Assistance	185	133.00	1,365	\$ 236.75	23
Total	1,272	598.00	6,243	\$ 587.00	

FISCAL YEAR TO DATE

Service	Passengers	Vehicle Revenue Hours	Vehicle Revenue Miles	Donations/Fares Collected	Service Days
Out-of-County	2,306	1,250.75	16,892	\$ 1,508.25	103
Senior Lunch	2,041	488.75	3,281	\$ -	86
Medical/Shopping Assistance	485	432.75	3,866	\$ 611.75	79
Total	4,832	2,172.25	24,039	\$ 2,120.00	

VEHICLE MILEAGE INFORMATION

Vehicle Number	Ending Odometer
62	
63	26062
735	119419
736	112779
737	
738	101199

ADDITIONAL INFORMATION

Service	Current Month	Year To Date
Lift Assisted Trips	206	556
Unduplicated Passengers	95	366
Turn Downs		0
No Shows		7
Cancellations		0
Employee Hours		0.00
Vehicles - Midday		
Vehicles - Peak		

NOTES



Jovenes de Antaño

Specialized Transportation Services

Monthly Service Report - October 2018

OUT OF COUNTY

Week of	ONE WAY PASSENGERS							Total
	M	T	W	TH	F	S	S	
10/1-6/2018	23	20	19	22	15	16	115	
10/7-13/2018	18	22	22	22	22	20	126	
10/14-20/2018	17	22	20	22	20	20	121	
10/21-27/2018	21	22	16	22	19	18	118	
10/29-31/2018	18	26	22				66	
Total	97	112	99	88	76	74	546	

SENIOR LUNCH

Week of	ONE WAY PASSENGERS							Total
	M	T	W	TH	F	S	S	
10/1-6/2018	20	24	22	23	16	105		
10/7-13/2018	25	26	29	21	15	116		
10/14-20/2018	27	23	26	22	21	119		
10/21-27/2018	23	28	26	18	24	119		
10/29-31/2018	25	28	29			82		
Total	120	129	132	84	76	541		

MEDICAL/SHOPPING ASSISTANCE

Week of	ONE WAY PASSENGERS							Total
	M	T	W	TH	F	S	S	
10/1-6/2018	6	8	6	6	4	30		
10/7-13/2018	8	10	8	6	10	42		
10/14-20/2018	4	12	11	11	7	45		
10/21-27/2018	6	10	6	16	6	44		
10/29-31/2018	8	8	8			24		
Total	32	48	39	39	27	185		

Week of	DONATIONS							Total
	M	T	W	TH	F	S	S	
10/1-6/2018							0	
10/7-13/2018				171.5			171.5	
10/14-20/2018				101.5			101.5	
10/21-27/2018				62.25			62.25	
10/29-31/2018				15			15	
Total	0	0	0	350.3	0	0	350.25	

Week of	REVENUE HOURS							Total
	M	T	W	TH	F	S	S	
10/1-6/2018	13.5	11	16.8	16	15	7.75	80	
10/7-13/2018	9.5	12.5	11.3	15.5	11.5	8.5	68.75	
10/14-20/2018	10	12.5	17.8	13	13.25	7.75	74.25	
10/21-27/2018	15	8.75	11.8	14	10.5	7.75	67.75	
10/29-31/2018	10.5	17	14.5				42	
Total	58.5	61.75	72	58.5	50.25	31.75	332.75	

Week of	REVENUE MILES							Total
	M	T	W	TH	F	S	S	
10/1-6/2018	212	139	165	220	119	68	923	
10/7-13/2018	99	145	230	199	205	68	946	
10/14-20/2018	149	154	194	159	234	77	967	
10/21-27/2018	223	63	63	250	99	67	765	
10/29-31/2018	144	182	135				461	
Total	827	683	787	828	657	280	4062	

Week of	DONATIONS							Total
	M	T	W	TH	F	S	S	
10/1-6/2018							0	
10/7-13/2018							0	
10/14-20/2018							0	
10/21-27/2018							0	
10/29-31/2018							0	
Total	0	0	0	0	0	0	0	

Week of	REVENUE HOURS							Total
	M	T	W	TH	F	S	S	
10/1-6/2018	5.75	5.75	5.75	5.75	5.75	28.75		
10/7-13/2018	5.75	5.75	5.75	5.75	5.75	28.75		
10/14-20/2018	5.75	5.75	5.75	5.75	5.75	28.75		
10/21-27/2018	5.75	5.75	5.75	5.75	5.75	28.75		
10/29-31/2018	5.75	5.75	5.75			17.25		
Total	28.8	28.75	28.8	23	23	132.25		

Week of	REVENUE MILES							Total
	M	T	W	TH	F	S	S	
10/1-6/2018	33	31	33	28	28	153		
10/7-13/2018	67	35	31	31	31	195		
10/14-20/2018	33	31	31	31	50	176		
10/21-27/2018	52	32	38	28	41	191		
10/29-31/2018	34	34	33			101		
Total	219	163	166	118	150	816		

Week of	FARES							Total
	M	T	W	TH	F	S	S	
10/1-6/2018	7.5	10	7.5	7.5	5	37.5		
10/7-13/2018	10	12.5	10	7.5	12.5	52.5		
10/14-20/2018	5	17.5	16.8	13.75	8.75	61.75		
10/21-27/2018	7.5	12.5	7.5	20	7.5	55		
10/29-31/2018	10	10	10			30		
Total	40	62.5	51.8	48.75	33.8	236.75		

Week of	REVENUE HOURS							Total
	M	T	W	TH	F	S	S	
10/1-6/2018	6.75	6.25	4.75	5.25	4.75	27.75		
10/7-13/2018	3.75	6.25	6.5	4.75	6.75	28		
10/14-20/2018	6.25	6.75	7.75	4.25	4.75	29.75		
10/21-27/2018	4.75	5.75	4.75	7.25	5.75	28.25		
10/29-31/2018	6.75	5.75	6.75			19.25		
Total	28.3	30.75	30.5	21.5	22	133		

Week of	REVENUE MILES							Total
	M	T	W	TH	F	S	S	
10/1-6/2018	69	59	143	35	33	339		
10/7-13/2018	20	56	63	31	60	230		
10/14-20/2018	63	80	65	63	49	320		
10/21-27/2018	33	55	57	97	44	286		
10/29-31/2018	75	54	61			190		
Total	260	304	389	226	186	1365		

Combined Totals 587.00



Jovenes de Antaño
Specialized Transportation Services
Monthly Service Report - November 2018

WEEKDAYS

Service	Passengers	Vehicle Revenue Hours	Vehicle Revenue Miles	Donations/Fares Collected	Service Days
Out-of-County	428	260.50	3,823	\$ 669.00	19
Senior Lunch	556	110.00	808	\$ -	19
Medical/Shopping Assistance	126	91.75	927	\$ 157.50	18
Total	1,110	462.25	5,558	\$ 826.50	

WEEKENDS

Service	Passengers	Vehicle Revenue Hours	Vehicle Revenue Miles	Donations/Fares Collected	Service Days
Out-of-County	84	31.00	395	\$ -	4
Total	84	31.00	395	\$ -	

MONTH

Service	Passengers	Vehicle Revenue Hours	Vehicle Revenue Miles	Donations/Fares Collected	Service Days
Out-of-County	512	291.50	4,218	\$ 669.00	23
Senior Lunch	556	110.00	808	\$ -	19
Medical/Shopping Assistance	126	91.75	927	\$ 157.50	18
Total	1,194	493.25	5,953	\$ 826.50	

FISCAL YEAR TO DATE

Service	Passengers	Vehicle Revenue Hours	Vehicle Revenue Miles	Donations/Fares Collected	Service Days
Out-of-County	2,818	1,542.25	21,110	\$ 2,177.25	126
Senior Lunch	2,597	598.75	4,089	\$ -	105
Medical/Shopping Assistance	611	524.50	4,793	\$ 769.25	97
Total	6,026	2,665.50	29,992	\$ 2,946.50	

VEHICLE MILEAGE INFORMATION

Vehicle Number	Ending Odometer
62	
63	27012
735	120183
736	114741
737	
738	103379

ADDITIONAL INFORMATION

Service	Current Month	Year To Date
Lift Assisted Trips	176	732
Unduplicated Passengers	100	466
Turn Downs		0
No Shows		7
Cancellations		0
Employee Hours		0.00
Vehicles - Midday		
Vehicles - Peak		

NOTES



Jovenes de Antaño

Specialized Transportation Services

Monthly Service Report - November 2018

OUT OF COUNTY

Week of	ONE WAY PASSENGERS							Total
	M	T	W	TH	F	S	S	
11/1-3/2018				20	18	20	20	58
11/4-10/2018	22	23	22	20	23	20	130	130
11/11-17/2018	33	20	20	26	21	21	121	121
11/18-24/2018	25	21	25		23	23	94	94
11/25-30/2018	19	24	22	19	25		109	109
Total	66	101	89	85	87	84	512	512

Week of	DONATIONS							Total
	M	T	W	TH	F	S	S	
11/1-3/2018							0	0
11/4-10/2018				87.5			87.5	87.5
11/11-17/2018				130.5			130.5	130.5
11/18-24/2018				155.5			155.5	155.5
11/25-30/2018				295.5			295.5	295.5
Total	0	0	0	669	0	0	669	669

Week of	REVENUE HOURS							Total
	M	T	W	TH	F	S	S	
11/1-3/2018				13.5	14.25	7.75	35.5	35.5
11/4-10/2018	12.5	14.5	16.8	9.5	11	7.75	72	72
11/11-17/2018	13.8	14.8	1.4	12.25	7.75	62.5	62.5	62.5
11/18-24/2018	11.5	15.5	15.8		7.75	50.5	50.5	50.5
11/25-30/2018	11	17	14.5	7.75	20.75	71	71	71
Total	35	60.8	61.8	44.75	58.25	31	291.5	291.5

Week of	REVENUE MILES							Total
	M	T	W	TH	F	S	S	
11/1-3/2018				193	149	67	409	409
11/4-10/2018	238	208	199	74	117	91	927	927
11/11-17/2018				429	178	274	115	1105
11/18-24/2018	227	216	283		122	848	848	
11/25-30/2018	135	267	139	122	266	929	929	
Total	600	1120	799	663	641	395	4218	4218

SENIOR LUNCH

Week of	ONE WAY PASSENGERS							Total
	M	T	W	TH	F	S	S	
11/1-3/2018				23	22		45	45
11/4-10/2018	25	22	32	26	25	130	130	130
11/11-17/2018				42	36	26	133	133
11/18-24/2018	32	30	33			95	95	95
11/25-30/2018	36	34	29	26	28	153	153	153
Total	93	128	130	104	101	556	556	556

Week of	DONATIONS							Total
	M	T	W	TH	F	S	S	
11/1-3/2018							0	0
11/4-10/2018							0	0
11/11-17/2018							0	0
11/18-24/2018							0	0
11/25-30/2018							0	0
Total	0	0	0	0	0	0	0	0

Week of	REVENUE HOURS							Total
	M	T	W	TH	F	S	S	
11/1-3/2018				5.75	5.75		11.5	11.5
11/4-10/2018	5.75	4.5	6.75	5.25	5.75	28	28	28
11/11-17/2018				7.25	5.75	24.5	24.5	24.5
11/18-24/2018	5.75	5.75	5.75			17.25	17.25	17.25
11/25-30/2018	5.75	5.75	5.75	5.75	5.75	28.75	28.75	28.75
Total	17.3	23.3	24	22.5	23	110	110	110

Week of	REVENUE MILES							Total
	M	T	W	TH	F	S	S	
11/1-3/2018				23	37		60	60
11/4-10/2018	54	52	41	20	80	247	247	247
11/11-17/2018				51	41	39	169	169
11/18-24/2018	71	44	10			125	125	125
11/25-30/2018	38	42	44	43	40	207	207	207
Total	163	189	136	124	196	808	808	808

MEDICAL/SHOPPING ASSISTANCE

Week of	ONE WAY PASSENGERS							Total
	M	T	W	TH	F	S	S	
11/1-3/2018				10	6		16	16
11/4-10/2018	6	4	10	14	4	38	38	38
11/11-17/2018				10	8	2	30	30
11/18-24/2018	2	10	6			18	18	18
11/25-30/2018	4	10		6	4	24	24	24
Total	12	34	26	38	16	126	126	126

Week of	FARES							Total
	M	T	W	TH	F	S	S	
11/1-3/2018				12.5	7.5		20.0	20.0
11/4-10/2018	7.5	5	12.5	15	7.5	47.5	47.5	47.5
11/11-17/2018				12.5	10	2.5	37.5	37.5
11/18-24/2018	2.5	12.5	7.5			22.5	22.5	22.5
11/25-30/2018	5	12.5		7.5	5	30	30	30
Total	15	42.5	32.5	45	22.5	157.5	157.5	157.5

Week of	REVENUE HOURS							Total
	M	T	W	TH	F	S	S	
11/1-3/2018				5.25	4		9.25	9.25
11/4-10/2018	4.75	2.25	5.25	6.75	4.75	23.75	23.75	23.75
11/11-17/2018				5.75	8.75	2.75	22.5	22.5
11/18-24/2018	2.75	6.75	4.75			14.25	14.25	14.25
11/25-30/2018	5.75	5.25		5.25	5.75	22	22	22
Total	13.3	20	18.8	22.5	17.25	91.75	91.75	91.75

Week of	REVENUE MILES							Total
	M	T	W	TH	F	S	S	
11/1-3/2018				65	27		92	92
11/4-10/2018	33	52	85	104	29	303	303	303
11/11-17/2018				77	106	15	249	249
11/18-24/2018	29	60	27			116	116	116
11/25-30/2018	33	70		39	25	167	167	167
Total	95	259	218	259	96	927	927	927

Combined Totals 826.50

October 2018
San Benito County Express Monthly Operations Report
 Operated by MV transportation

Year to Year comparison

	2018	2017
Passengers Per Hour		
Dial a Ride/Paratransit	3.44	3.81
Fixed Route Service	6.24	6.40
Gavilan Service	8.76	11.03
Caltrain Service	3.68	4.60
Greyhound Service	3.21	3.86
Total Passengers	11,968	12,110
Total Revenue Hours	2489.12	2,183.07
Passengers per Hour	4.81	5.54
Lift Trips	146	148
No Shows	204	50
Cancellations	94	225

WEEKDAYS October 2018

Service	Passengers	Incidental Passengers	Vehicle Revenue Hours	Vehicle Revenue Miles	Cash Fares Collected	Token Fares Collected	Token Sales	Service Days	Invoiced
Dial-A-Ride	2,611	33	454.25	4,044	\$ 854.07	\$ 643.05	\$ 70.50	23	\$ 21,392.00
Paratransit	1,710	86	841.59	12,546	\$ 2,562.18	\$ 1,929.15	\$ 211.50	23	\$ 39,633.00
Fixed Route	3,330	62	543.60	6,468	\$ 1,723.04	\$ 291.90	\$ -	23	\$ 25,599.75
Gavilan	3,038	0	347.03	7,841	\$ 2,838.75	\$ 876.10	\$ 18.00	23	\$ 16,342.68
Caltrain	812	0	220.76	5,308	\$ 1,146.96	\$ 127.00	\$ -	23	\$ 10,396.25
Total	11,501	181	2,407.23	36,207	\$ 9,125.00	\$ 3,867.20	\$ 300.00		\$ 113,363.68

SATURDAY

Service	Passengers	Incidental Passengers	Vehicle Revenue Hours	Vehicle Revenue Miles	Cash Fares Collected	Token Fares Collected	Token Sales	Service Days	Invoiced
Dial-A-Ride	37	0	12.46	187	\$ 72.75	\$ 6.60	\$ -	4	\$ 586.78
Greyhound	84	0	28.35	781	\$ 143.30	\$ -	\$ -	4	\$ 1,335.09
Total	121	0	40.81	968	\$ 216.05	\$ 6.60	\$ -		\$ 1,921.87

SUNDAY

Service	Passengers	Incidental Passengers	Vehicle Revenue Hours	Vehicle Revenue Miles	Cash Fares Collected	Token Fares Collected	Token Sales	Service Days	Invoiced
Dial-A-Ride	48	19	12.61	220	\$ 69.55	\$ 2.20	\$ -	4	\$ 593.84
Greyhound	98	0	28.47	767	\$ 148.40	\$ -	\$ -	4	\$ 1,340.74
Total	146	19	41.08	987	\$ 217.95	\$ 2.20	\$ -		\$ 1,934.58

MONTH

Service	Passengers	Incidental Passengers	Vehicle Revenue Hours	Vehicle Revenue Miles	Cash Fares Collected	Token Fares Collected	Token Sales	Service Days	Invoiced
Dial-A-Ride	2,696	52	479.32	4,451	\$ 996.37	\$ 651.85	\$ 70.50	31	\$ 22,572.62
Paratransit	1,710	86	841.59	12,546	\$ 2,562.18	\$ 1,929.15	\$ 211.50	23	\$ 39,633.00
Fixed Route	3,330	62	543.60	6,468	\$ 1,723.04	\$ 291.90	\$ -	23	\$ 25,599.75
Gavilan	3,038	0	347.03	7,841	\$ 2,838.75	\$ 876.10	\$ 18.00	23	\$ 16,342.68
Caltrain	812	0	220.76	5,308	\$ 1,146.96	\$ 127.00	\$ -	23	\$ 10,396.25
Greyhound	182	0	56.82	1,548	\$ 291.70	\$ -	\$ -	8	\$ 2,675.82
Total	11,768	200	2,489.12	38,162	\$ 9,559.00	\$ 3,876.00	\$ 300.00		\$ 117,220.13

FISCAL YEAR TO DATE

Service	Passengers	Incidental Passengers	Vehicle Revenue Hours	Vehicle Revenue Miles	Cash Fares Collected	Token Fares Collected	Token Sales	Service Days	Invoiced
Dial-A-Ride	8,713	339	1,756.13	15,457	\$ 3,774.97	\$ 2,097.63	\$ 194.25	121	\$ 82,701.43
Paratransit	5,952	228	2,861.86	46,704	\$ 9,300.65	\$ 6,230.17	\$ 582.75	86	\$ 134,773.57
Fixed Route	9,592	188	1,836.23	21,370	\$ 5,180.95	\$ 931.80	\$ -	86	\$ 86,473.58
Gavilan	8,144	0	1,161.08	25,466	\$ 9,001.01	\$ 2,556.10	\$ 18.00	86	\$ 54,678.74
Caltrain	3,449	0	835.82	19,783	\$ 5,082.56	\$ 449.40	\$ -	86	\$ 39,361.27
Greyhound	828	0	259.26	6,749	\$ 1,384.06	\$ 30.60	\$ -	35	\$ 12,209.33
Total	36,678	755	8,710.38	135,529	\$ 33,724.20	\$ 12,295.70	\$ 795.00		\$ 410,197.93

ADDITIONAL INFORMATION

	Current Month	Year To Date
Lift Assisted Trips	146	628
Turn Downs	0	0
No Shows	204	765
Cancellations	94	354
Employee Hours	2,829	11,691
Vehicles - Middy	7	
Vehicles - Peak	8	

NOTES

Greyhound Bikes = 0 Gavilan Bikes= 39 Caltrain Bikes = 4 Fixed Route = 7

FIXED ROUTE PASSENGER CT

	Business	Clockwise	Counter	Sunnyslope	Southside	Fixed Subtotal
1-Oct	32	31	54	1	13	131
2-Oct	25	44	67	0	18	154
3-Oct	53	76	41	1	15	186
4-Oct	24	44	48	0	19	135
5-Oct	22	45	60	1	27	155
6-Oct						
7-Oct						
8-Oct	21	43	52	1	13	130
9-Oct	31	40	62	13	1	147
10-Oct	54	47	55	1	14	171
11-Oct	34	46	52	1	16	149
12-Oct	25	42	68	1	16	152
13-Oct						
14-Oct						
15-Oct	27	46	54	2	14	143
16-Oct	22	40	55	3	14	134
17-Oct	30	42	62	2	16	152
18-Oct	27	28	42	3	24	124
19-Oct	22	41	57	3	18	141
20-Oct						
21-Oct						
22-Oct	25	63	56	2	11	157
23-Oct	25	34	69	3	14	145
24-Oct	69	37	63	2	15	186
25-Oct	26	26	46	4	22	124
26-Oct	25	51	56	2	11	145
27-Oct						
28-Oct						
29-Oct	60	50	25	2	14	151
30-Oct	31	33	60	3	22	149
31-Oct	31	33	54	2	11	131
TOTALS	741	982	1258	53	358	3392
DAILY AVERAGES						
E	32	43	55	2	16	147

November 2018
San Benito County Express Monthly Operations Report
 Operated by MV transportation

Year to Year comparison

	2018	2017
Passengers Per Hour		
Dial a Ride/Paratransit	3.14	3.82
Fixed Route Service	5.12	5.49
Gavilan Service	7.05	10.05
Caltrain Service	3.41	4.45
Greyhound Service	3.30	3.55
Total Passengers	8,771	10,627
Total Revenue Hours	2108.16	1,942.46
Passengers per Hour	4.16	5.47
Lift Trips	129	174
No Shows	161	69
Cancellations	71	174

WEEKDAYS November 2018

Service	Passengers	Incidental Passengers	Vehicle Revenue Hours	Vehicle Revenue Miles	Cash Fares Collected	Token Fares Collected	Token Sales	Service Days	Invoiced
Dial-A-Ride	1,689	19	393.32	3,463	\$ 717.99	\$ 405.60	\$ 35.75	21	\$ 18,522.62
Paratransit	1,510	81	670.52	10,057	\$ 2,153.98	\$ 1,216.80	\$ 107.25	21	\$ 31,576.80
Fixed Route	2,256	61	452.04	5,280	\$ 1,285.99	\$ 172.60	\$ 27.00	21	\$ 21,287.92
Gavilan	2,158	0	306.45	7,035	\$ 2,086.14	\$ 804.00	\$ 54.00	21	\$ 14,431.65
Caltrain	701	0	205.60	4,745	\$ 902.40	\$ 101.00	\$ -	21	\$ 9,682.32
Total	8,314	161	2,027.93	30,580	\$ 7,146.50	\$ 2,700.00	\$ 224.00		\$ 95,501.31

SATURDAY

Service	Passengers	Incidental Passengers	Vehicle Revenue Hours	Vehicle Revenue Miles	Cash Fares Collected	Token Fares Collected	Token Sales	Service Days	Invoiced
Dial-A-Ride	45	0	9.91	182	\$ 62.92	\$ 2.20	\$ -	4	\$ 466.69
Greyhound	93	0	27.98	760	\$ 162.46	\$ 3.60	\$ -	4	\$ 1,317.66
Total	138	0	37.89	942	\$ 225.38	\$ 5.80	\$ -		\$ 1,784.35

SUNDAY

Service	Passengers	Incidental Passengers	Vehicle Revenue Hours	Vehicle Revenue Miles	Cash Fares Collected	Token Fares Collected	Token Sales	Service Days	Invoiced
Dial-A-Ride	51	14	13.96	247	\$ 65.66	\$ 1.10	\$ -	4	\$ 657.42
Greyhound	93	0	28.38	767	\$ 136.96	\$ 3.60	\$ -	4	\$ 1,336.50
Total	144	14	42.34	1,014	\$ 202.62	\$ 4.70	\$ -		\$ 1,993.92

MONTH

Service	Passengers	Incidental Passengers	Vehicle Revenue Hours	Vehicle Revenue Miles	Cash Fares Collected	Token Fares Collected	Token Sales	Service Days	Invoiced
Dial-A-Ride	1,785	33	417.19	3,892	\$ 846.57	\$ 408.90	\$ 35.75	29	\$ 19,646.73
Paratransit	1,510	81	670.52	10,057	\$ 2,153.98	\$ 1,216.80	\$ 107.25	21	\$ 31,576.80
Fixed Route	2,256	61	452.04	5,280	\$ 1,285.99	\$ 172.60	\$ 27.00	21	\$ 21,287.92
Gavilan	2,158	0	306.45	7,035	\$ 2,086.14	\$ 804.00	\$ 54.00	21	\$ 14,431.65
Caltrain	701	0	205.60	4,745	\$ 902.40	\$ 101.00	\$ -	21	\$ 9,682.32
Greyhound	186	0	56.36	1,527	\$ 299.42	\$ 7.20	\$ -	8	\$ 2,654.16
Total	8,596	175	2,108.16	32,536	\$ 7,574.50	\$ 2,710.50	\$ 224.00		\$ 99,279.58

FISCAL YEAR TO DATE

Service	Passengers	Incidental Passengers	Vehicle Revenue Hours	Vehicle Revenue Miles	Cash Fares Collected	Token Fares Collected	Token Sales	Service Days	Invoiced
Dial-A-Ride	10,498	372	2,173.32	19,349	\$ 4,621.54	\$ 2,506.53	\$ 230.00	150	\$ 102,348.16
Paratransit	7,462	309	3,532.38	56,761	\$ 11,454.63	\$ 7,446.97	\$ 690.00	107	\$ 166,350.37
Fixed Route	11,848	249	2,288.27	26,650	\$ 6,466.94	\$ 1,104.40	\$ 27.00	107	\$ 107,761.50
Gavilan	10,302	0	1,467.53	32,501	\$ 11,087.15	\$ 3,360.10	\$ 72.00	107	\$ 69,110.39
Caltrain	4,150	0	1,041.42	24,528	\$ 5,984.96	\$ 550.40	\$ -	107	\$ 49,043.59
Greyhound	1,014	0	315.62	8,276	\$ 1,683.48	\$ 37.80	\$ -	43	\$ 14,863.49
Total	45,274	930	10,818.54	168,065	\$ 41,298.70	\$ 15,006.20	\$ 1,019.00		\$ 509,477.50

ADDITIONAL INFORMATION

	Current Month	Year To Date
Lift Assisted Trips	129	757
Turn Downs	0	0
No Shows	161	926
Cancellations	71	425
Employee Hours	2,528	14,219
Vehicles - Midday	7	
Vehicles - Peak	8	

NOTES

Greyhound Bikes = 2 Gavilan Bikes = 56 Caltrain Bikes = 6 Fixed Route = 0

FIXED ROUTE PASSENGER CT

	Business	Clockwise	Counter	Sunnyslope	Southside	Fixed Subtotal
1-Nov	26	35	16	0	0	77
2-Nov	31	40	59	1	14	145
3-Nov						
4-Nov						
5-Nov	27	50	66	1	14	158
6-Nov	25	48	58	2	16	149
7-Nov	57	57	54	2	12	182
8-Nov	13	66	38	3	20	140
9-Nov	18	51	64	3	14	150
10-Nov						
11-Nov						
12-Nov	9	8	8	0	0	25
13-Nov	24	39	52	3	10	128
14-Nov	28	58	69	3	13	171
15-Nov	30	58	67	3	21	179
16-Nov	21	40	47	2	12	122
17-Nov						
18-Nov						
19-Nov	29	13	0	0	0	42
20-Nov	24	12	0	0	0	36
21-Nov	11	19	0	0	0	30
22-Nov						
23-Nov						
24-Nov						
25-Nov						
26-Nov	22	49	60	1	11	143
27-Nov	26	58	52	1	13	150
28-Nov	22	31	28	1	10	92
29-Nov	19	20	32	2	15	88
30-Nov	12	35	51	1	11	110
1-Dec						
TOTALS	474	787	821	29	206	2317
DAILY AVERAGE	24	39	41	1	10	116

Staff Report

To: Social Services Transportation Advisory Council
From: Regina Valentine, Transportation Planner Telephone: (831) 637-7665 x 205
Date: February 1, 2019
Subject: 2019 Operation Contracts for County Express and Specialized Transportation

Recommendation:

RECEIVE Report on the 2019 Contracts with MV Public Transportation, Inc. for Operation of San Benito County Express and with Jovenes de Antaño for Operation of Specialized Transportation.

Summary:

The Local Transportation Authority (LTA) operates and administers County Express and Specialized Transportation services through contracts. The previous contracts expired on December 31, 2018. In 2018, LTA completed a competitive process to procure operators for its transportation services. On November 15, 2018, the LTA Board approved contracts with MV Public Transportation, Inc. to operate County Express and with Jovenes de Antaño to operate Specialized Transportation for services effective January 1, 2019.

Financial Considerations:

Funding for the County Express and Specialized Transportation operations is provided through the Federal Transit Act Section 5311 Operating Assistance program administered by Caltrans, Transportation Development Act fund, and passenger fares. The 2019 contracts are structured with a three-year base term and five option years. Over the length of eight years, the contract for County Express service has a maximum obligation of \$10,701,527 and for Specialized Transportation service a maximum obligation of \$2,707,661.

Background:

In 2010, LTA entered into contracts with MV Public Transportation, Inc. for operation of its public transportation service, County Express, and with Jovenes de Antaño for operation of its Specialized Transportation. LTA had these County Express and Specialized Transportation service providers under contract through December 31, 2018.

In 2018, LTA completed a competitive process to procure operators for its transportation services. The Request for Proposals (RFP) was released May 18, 2018 with proposals due August 7, 2018. Proposers had the option of proposing to operate only County Express or only Specialized Transportation services, or were able to propose to operate both services under one contract.

Staff Analysis:

In August 2018, staff received a total of four proposals with one found to be non-responsive. Staff extended invitations to the three remaining firms to interview with the Selection Committee (composed of LTA staff, two members of the Board of Directors, and a representative from the Seniors Council) on August 27, 2018. As outlined in the RFP, proposal scores were based on the proposer's technical response, proposed personnel, the experience and qualifications of the proposer, cost, and whether the firm retains the existing contractor's employees.

At the November 15, 2018 meeting, the LTA Board approved the contracts with MV Public Transportation, Inc. to operate County Express and with Jovenes de Antaño to operate Specialized Transportation for services effective January 1, 2019 based on the final scores provided by the Selection Committee.

There are a few areas to highlight on how the 2019 contracts vary from the previous agreements:

- LTA will provide a fixed monthly rate plus a payment for the number of revenue hours operated versus strictly on a revenue hourly rate.
- Both the County Express and Specialized Transportation operators will take the lead on customer complaints, as opposed to LTA staff.
- The County Express operator will have a full-time, on-site General Manager versus only part-time in the previous contract.
- The County Express operator, instead LTA staff, will conduct the application process for Courtesy Cards and ADA Paratransit cards.
- "Secret Rider" and other quality assurance programs will be implemented where County Express drivers and dispatchers will routinely and discreetly be monitored to improve the customer experience.

Executive Director Review: _____

Counsel Review: N/A